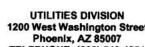
COMMISSIONERS DOUG LITTLE - Chairman BOB STUMP BOB BURNS TOM FORESE **ANDY TOBIN**

> **JODI JERICH Executive Director**





1200 West Washington Street Phoenix, AZ 85007 TELEPHONE: (602) 542-4251

ARIZONA CORPORATION COMMISSION

January 6, 2017

To: Docket Control

RE: Arizona Public Service - Customer Comments

Docket No. E-01345A-16-0123 E-01345A-16-0036

Please docket the attached with _____ customer comments regarding the above file case.

Customer comments can be reviewed in E-Docket under the above docket number.

Arizona Corporation Commission

DOCKETED

JAN - 6 2017

DOCKETED BY

Filed by: Utilities Division-Consumer Services

E-01345 A-16-0036 E-01345A-16-0123

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 1/4/2017

Opinion Number: 2017 - 136799 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed Closed Date: 1/4/2017 11:02 AM

First Name: Pamela Last Name: Carver Account Name: Pamela Carver

Address: <<< REDACTED >>>

City: Prescott Valley State: AZ Zip Code: 86315

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0123 Docket Position: Against

Excess service charges, fees, and adjustments keep going up. Something is wrong with it when delivery is almost as much as the energy and don't see APS adding new lines. There are charges for having a charge, and I am taxed on all those fees. Taxes should only be charged on the electricity.

They do not need a rate increase and no more fees and adjustments. Actually, they need to get rid of some.

Investigation

Date: Analyst:

Submitted By:

Type:

1/4/2017

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED.

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 1/5/2017

Opinion Number: 2017 - 136821 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed Closed Date: 1/5/2017 1:55 PM

First Name: Ann Last Name: Burke

Account Name: Ann Burke

Type:

Address:

City: State: Zip Code:

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 Docket Position: Against

Totally opposed to Rate Increase. Consumers paying enough and APS should cut expenses instead of raising revenue such as a pay decrease for executives which is an example of one of many ways to cut expenses.

Energy prices are already high and during summer the price of air conditioning will be unaffordable for seniors, low income, fixed income and others.

Opposed to omission of any of the current plan types for on and off peak hours because it's going to cost consumers a lot more and put more money in the pockets of APS especially for the part of the day when air conditioning is needed the most.

Investigation

Date: Submitted By:

1/5/2017 Mary Mee Telephone Investigation

Comments noted for the record and docketed. CLOSED